



PRESS RELEASE

City of New Berlin ▪ 3805 S. Casper Drive ▪ New Berlin, Wisconsin 53151-0921 ▪ (262)786-8610 ▪ www.newberlinwi.gov

For Immediate Release

Date: August 15, 2025
Contact: Mayor's Office
Phone: 262-797-2441

Routine Testing Detects Non-Harmful Bacteria – No Health Concern

NEW BERLIN, WI - The New Berlin Water Utility performs safe sampling at 30 locations across the city's water service area each month. On August 15, 2025, the city was notified that one sample collected on August 13, 2025, tested positive for total coliform bacteria. **This was not E. coli, meaning there is no health risk, and no public notification is required under state and federal guidelines.**

According to the Wisconsin Department of Natural Resources (DNR), ***“On Wednesday, August 13, 2025, the New Berlin Water Utility collected 10 routine bacteria samples from its distribution system. One sample tested positive for total coliform bacteria, which is generally harmless to humans but can indicate potential pathways for contamination within a water system. The utility has taken all necessary steps to protect water quality, including flushing hydrants, verifying chlorine levels, and collecting all required follow-up samples. The New Berlin Water Utility and the department are working together to thoroughly investigate and address the issue. There is no public health concern at this time.”***

Following DNR standards, the original site and nearby locations have been retested. Results from these repeat samples are expected within 24 hours of submission. Updates from the test results will be shared in another press release on Saturday, August 16, 2025.

If any follow-up test confirms the presence of coliform bacteria, the DNR will assess the site and recommend corrective action.

Your water remains safe to drink and use. We will provide updates as soon as additional results are available.

Contact:

Alex Parker, Utility Manager
City of New Berlin Water Utility
Email: aparker@newberlin.org
Phone: 262-786-7086

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cc: Council
Media